

On-Line Privacy Policy

SPG Germany Service Management GmbH on behalf of the Signode Industrial Group located in Dusseldorf is committed to protecting and respecting your privacy.

This Policy (together with other documents referred to herein) describes what personal data we collect from you and how we process your personal data.

If you do not wish to accept this Policy please do not continue to use the Website.

Personal data we may collect from you

- We may collect information on your visits to the Website including, but not limited to, traffic data, location data, weblogs, content from surveys, competitions, contact forms and other communication data and the resources that you access. This information, for example, will make your visit to the Website easier in the future since we might suggest Content depending on the location you access the Website from.
- If you use our contact forms (for example “Contact”, “Send us a Message”, or “Contact us about working together” or similar), please notice that fields marked with an asterisk (*) are mandatory fields. We need this information to comply with your request. Other information or personal data you share with us is at your sole discretion. If you contact us, we may keep a record of that correspondence.
- We also collect information of all users of the Website in aggregated form in order to provide us with a better understanding of the users of the Website as a group.
- We may also use the information for direct marketing via e-mail, when you opt-in for this purpose in the relevant contact form. You may opt-out of receiving future marketing communication, at your discretion, at any time.
- We may also store cookies as set out in more detail in our Cookies Policy site.

How we use your information

All this information (“your data”) will be collected and handled by us for the following purposes:

- To best tailor Content and resources according to your preferences.
- To respond to your request or questions when you are contacting us. We will provide you the relevant information by email. Telephone and/or mail can be an option if you provide these details, but it is in our sole discretion to choose the communication system.
- To deliver other information – such as SIG upcoming events or newsletters – that we may offer you.
- To help us create, publish, and improve Content most relevant to you.
- To ensure that the Content provided through the Website are presented in the most effective manner for you and for your device.
- To allow you to participate in interactive features of our Website, when you choose to do so.
- To further develop and improve the Website and systems to better serve you.

Sharing with third parties

To facilitate our efficient use of your data, and to provide you with the best content and/or resources, it may sometimes be necessary for us to disclose your information to third parties. However, this disclosure will only occur in the following circumstances:

- To suppliers, contractors and agents: From time to time we may engage or employ other companies and individuals to perform functions on our behalf. Examples may include the hosting of Website content, or the provision of certain features contained on the Website or to provide financial updates upon your request. Such recipients will only have access to data required by them to perform their functions, and are not permitted to use such data for any other purposes. These recipients are subject to contractual confidentiality obligations.
- To other entities belonging to SIG (i.e. any companies directly or indirectly controlled by SIG), including their suppliers, contractors and agents, which may be involved in the provision of the Website or the content, so that we can better serve or respond to your requests (e.g. when you use ‘contact us’ forms). By providing us with your data, you consent that your data may be transferred to, processed and stored outside of your country of residence, including in countries which may not provide adequate data protection as defined by EU data protection law, but only for the limited purposes and in accordance with the principles set out herein.
- To government or law enforcement authorities if we determine in our sole discretion that we are under an obligation to do so.

IP addresses and cookies

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration. This is mainly statistical data about our users’ browsing actions and patterns.

For the same reason, we may obtain information about your general Internet usage by using a cookie file which is stored on your device. Cookies help us to improve the Website and to deliver a better and more personalised content.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the storing of cookies. This will remove all details from the cookie. However, if you select this setting you may be unable to access certain parts of the Website or use certain functionality. Unless you have adjusted your browser settings so that it will refuse cookies, our systems will issue cookies each time you access the Website. Please note that our suppliers of third party features may also use cookies, over which we have no control. Consequently, we suggest you check the websites of any such third parties and their privacy policies for more information about their cookies and how you can manage them.

If your computer is shared by other people, we advise that you do not select the ‘remember my details’ option if the Website offers such option to store certain information entered by you.

For further information pertaining to the usage of cookies on the Website please refer to our Cookies Policy.

Where your personal data is stored and processed.

The data that we collect from you will be transferred to, processed and stored by us, other SIG companies and the third parties including external service providers mentioned above outside your country of residence and/or the EU, including in countries which may not provide adequate data protection as defined by EU data protection law.

By submitting your personal data, you agree to such transfer, storing and processing outside of EU. We endeavour to take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Policy.

Data Security

Although we will do our best to protect your data, you should be aware that the transmission of information via the Internet is not completely secure and we cannot guarantee the security of your data transmitted to the Website or any third party, for this reason, any transmission is at your own risk. Once we have received your data and transferred it to a third party, we will use strict operational procedures and reasonable security measures to prevent any unauthorised access, change, deletion or transmission of this data.

Your rights - How you can access, correct and delete your data

Upon your request, SIG will – in compliance with applicable law – inform you of the following rights: to confirm whether personal data about you has been collected; the reason for processing; the period for which personal will be stored or the criteria for determining that period; to access, rectify or delete any personal data held; to withdraw consent at any time; to restrict or object to data processing; the right to data portability; and to make complaint to a supervising authority on any data being processed. In certain cases automated decision-making, including profiling, may take place. In those cases, meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing will be made available. You may contact us to request any of the above right relating to your personal data by emailing us at privacy@signode.com. We will store personal data only for technical reasons or as long as legitimately required by the business.

Marketing communications

You have the right to opt-in / opt-out to receive marketing communications and news from us via email.

We will usually offer you a check box on the forms we use to collect your data where, if you agree for this purpose, you have to click up on the box. You can also exercise the opt-out right at any time by contacting us at privacy@signode.com confirming all relevant details.

Changes to this Policy

Any changes we may make to our Policy in the future will be posted on this page.

Contact

Questions, comments and requests regarding this Policy are welcomed and should be addressed to privacy@signode.com.

Cookies Policy

SPG Germany Service Management GmbH on behalf of the Signode Industrial Group located in Dusseldorf is committed to providing you with the best online experience while visiting the www.signode-europe.com website (the “Website”). To achieve this, we utilise our own and standard third party cookies to obtain data about your online behaviour while you are on the Website, and we also track how often you visit the Website.

If you do not wish to accept this Policy please do not continue to use the Website.

What we track

We use cookies on the Website to collect your personal information. We use industry standard third party cookies such as Google Analytics to track your behaviour online and gain statistical information at an aggregated level in the following ways:

- We track the number of visits to the Website, where each visitor came from (i.e. the website you visited prior to coming to the Website) and where each visitor goes to from the Website (i.e. the website you visit after leaving ours).
- A cookie is stored on your device for no longer than required which is linked to your IP address. Cookies are small text files that your web browser stores on your device. This allows us to track whether you return to the Website.

How to manage cookies

If you do not wish us to track information through cookies you can configure your browser to reject cookies. If you wish to do so, please refer to your Internet browser’s user instructions to find out how to delete and reject cookies. Note that the rejection of cookies may impact your user experience on the Website and restrict you from utilising certain site functionalities.

Third-party cookies

Throughout your journey on the Website you may also notice content from third parties. We may also offer you the opportunity to further engage with us and share information with others using social networks such as Facebook, LinkedIn and Twitter. This content is added so we can keep you up to date with carefully selected information that you may find relevant or of interest, however this can result in these third party providers storing additional cookies on your device that we have no control over. Consequently we suggest you check the websites of any such third parties and their privacy policies for more information about their cookies and how you can manage them.

Cookies used on website

The Website may contain links to third party websites. If you follow a link to any of these third party websites please note that these websites have their own privacy and cookie policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these third party websites.

Below are examples of the cookies commonly used by us including details on their purpose and other information you may find useful. Other cookies are various kinds may be used on the website periodically. Please note however that if you choose to access third party sites through this website that the cookies listed below may not form a comprehensive list.

Google-analytics.com

- Type
- 3rd party from Google Inc.

- Purpose
- Google analytics sets cookies to enable us to track the usage of pages and services on our sites.

- What data is held?
- Visit duration, page views, location, operating system, browser, entry path, number of visits

- Type of cookie?
- Persistent

- Third party cookies?
- Yes, Google Inc.

- Third party policy
- [Link](#)

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